



Partner Agency Monitoring Form

A. VISIT IN	FORMATION			
Date of visit:			Date of Last Visit	:
Type of visit:	□Announced	□Unannounced □Init	ial 🗌 Annual/Biennial	□Follow-Up
For follow up v	visit, describe the	reason for follow up:		

B. CONTACT INFORMATION		
Agency Name:		
Agency Address:		
Agency Phone Number:	Agency I	D Number:
Agency Site Contact:		
Distribution Type:	□ Prepared Meals	□Other

C. AGENCY OPERATIONS Days Age	ncy is open?	
Hours of Operations?		
How often can neighbors access services?	Comments:	
Is the agency open to the public?	Yes No	NA
Date of last agency order:	Pounds Distributed YTD:	
Are monthly reports current?	Yes No	NA
How does agency get food from HACAP	□Pickup □D	elivery
Retail pickup partner? Yes□ No□	if yes, are pounds reported up to date? Yes \Box	No
USDA Participant?	Yes□	No
Distribution Method:	\Box Client Choice \Box Pre-boxed \Box Cor	nbo
What is your agencies procedure for ensu	ring the final recipient of food is for the ill, infant or r	ieedy?





Sections or statements with a **** by them are new areas that will be monitored but not scored.

These are requirements that will be added to next year's agreement based on the new Feeding

America Contract. Coaching and guidance provided to prepare for future implementation.

C- Compliant NC- Not Compliant NA- Not Applicable X- Previously Addressed	C- Compliant	NC- Not Compliant	NA- Not Applicable	X- Previously Addressed
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D. PEST CONTROL

С	NC	N/A	Facility has a pest control program in place	
С	NC	N/A	There is no current evidence of pest activity inside the facility	
Со	mmer	nts rela	ated to the above items:	

E. DRY STORAGE/SANITATION

С	NC	N/A	Food storage area is secured (locked or limited access)	
С	NC	N/A	Ceilings, walls and floors are clean, in good condition, and free of debris	
С	NC	N/A	Food is stored in a clean and sanitary condition	
С	NC	N/A	Food is stored at least 6 inches off of the floor	
С	NC	N/A	Food is stored away from the wall to facilitate cleaning and inspection	
С	NC	N/A	Food is stored separately from cleaning materials and chemicals	
С	NC	N/A	Food is rotated to ensure first in, first out (FIFO) product movement	
С	NC	N/A	Describe the process for checking expiration dates and ensuring disposal of	
			food that has passed its acceptable code date for distribution	
С	NC	N/A	All food is labeled properly	
С	NC	N/A	All canned product is in acceptable condition, not swollen, leaking or rusted	
С	NC	N/A	All baby food/formula is within expiration date	
С	NC	N/A	Food is not repackaged before distribution	
С	NC	N/A	Home canned products are not accepted	
Со	mmer	nts Rel	ated to above items:	





F. COLD STORAGE/SANITATION

Total Refrigerators:	Total Freezers:

С	NC	N/A	Each cold storage unit has a functioning thermometer	
С	NC	N/A	Food is stored at least 6 inches off of the floor	
С	NC	N/A	All refrigerators hold temperatures at 41 degrees F or below	
С	NC	N/A	All freezers hold temperatures at 0 degrees F or below	
С	NC	N/A	Each cold storage unit has a temperature log	
С	NC	N/A	All cold storage units are in good repair (tight seals, no dripping condensation,	
			no frost build up)	
С	NC	N/A	Food is arranged to allow for air circulation in cold storage units	
С	NC	N/A	Food is stored to avoid cross-contamination (such as raw foods below ready to	
			eat foods)	
С	NC	N/A	Food is rotated to ensure first in, first out (FIFO) product movement	
С	NC	N/A	The agency has a process for checking code dates (such as best by, sell by, and	
			used by dates) and ensuring disposal of food that has passed it acceptable date	
			of distribution. Formal, or informal, explain the process	
С	NC	N/A	If the agency transports perishable foods that are temperature controlled for	
			safety (TCS) from the food bank to their location, transport includes activity or	
			passive temperature control (active= refrigerated vehicle, passive= thermal	
			blankets and/or coolers with ice packs)	
Со	mmer	nts Rel	ated to above items:	
L				





G. SITE STAFF FOOD SAFETY PRACTICES/FACILITIES

Date food safety certification expires:

Person who is certified:

Describe your facilities cleaning schedule/process:

Comments Related to above items:

H. KITCHEN/MEAL DISTRIBUTION SITES

Approximate number of meals served per distribution:

С	NC	N/A	The organization has a current local health department inspection report	
С	NC	N/A	Kitchen area is clean and has adequate space for quantity of meals served	
С	NC	N/A	Workspaces appear clean	
С	NC	N/A	Cooking appliances appear clean and functioning properly	
С	NC	N/A	Someone trained in food safety is present during meal prep and distribution	
С	NC	N/A	Kitchen staff/volunteers follow good health and hygiene practices	
С	NC	N/A	If a USDA distribution meal site, how does the agency demonstrate to HACAP	
			that they serve a predominantly needy population?	
С	NC	N/A	Restrooms are clean and in good repair	
С	NC	N/A	A sink is provided and accessible for handwashing	
С	NC	N/A	Handwashing signs are posted	
Со	mme	nts Re	lated to above items:	
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I. TEFAP/USDA DISTRIBUTION

Date of last Civil Rights Training:

С	NC	N/A	The "And Justice for All" poster is displayed in plain sight
С	NC	N/A	The "Written Notice" is posted in plain sight
С	NC	N/A	The agency keeps all TEFAP records for 3 years. (Request to see a few files for
			current year, and from a prior year to validate)
С	NC	N/A	All TEFAP items are within their expiration dates
С	NC	N/A	Hours of Operation are posted
С	NC	N/A	"This institution is an equal opportunity provider" is on all written material
			including hours of operations signs
С	NC	N/A	Agency website, social media, pamphlets, etc include the USDA full
			nondiscrimination statement, or the link to the full statement (check prior to
			review)
С	NC	N/A	Does the agency require any other intake besides the TEFAP form? If so, does
			it follow TEFAP requirements only (name, # in house, address)
Con	nment	ts Rela	ted to above items:

J. COMPLANCE WITH IRS CODE 170(E) 3 AND MEMBER CONTRACT

С	NC	N/A	No fees, donations, or memberships are required to receive donated food	
С	NC	N/A	No religious observations, activities or volunteering required to receive food	
С	NC	N/A	Does the agency take appropriate administrative and technical measures to	****
			ensure individual privacy and data confidentiality of their neighbors?	
С	NC	N/A	Volunteers who need food assistance go through the same process as the	
			neighbors do to receive food	





С	NC	N/A	The agency is not to use donated product for personal use, meetings,
			fundraising events, etc.
C	NC	N/A	Food will be provided without discrimination on the basis race, color, citizenship, religion, gender, national origin, ancestry, age, marital status, disability, sexual orientation including gender identity or expression, unfavorable discharge from the military or status as a protected veteran, or as otherwise prohibited under the current USDA nondiscrimination statement, as well as federal and state laws
Con	nmen	ts Rela	ted to above items:

K. AGENCY ENABLED PICK UP

С	NC	N/A	A written agreement for each retail pick up is in place	
С	NC	N/A	Transportation of food is done in a clean vehicle	
С	NC	N/A	Transportation of food follows transportation policy and passive or active temp controls are in place when required	****
C	NC	N/A	Sample temperatures of frozen and refrigerated items are completed at the pickup location, as well as when items return to the agency to ensure food remained within temperature requirement	****
С	NC	N/A	Staff or volunteer who transports food from pickup location must have food safety training	****

L. MONITORING RESULTS

□ Photos taken

 \Box Approved

Comments:

□ Re-Monitoring Needed Timeline:

 \Box 7 days \Box 30 days

□60 days

 \Box Corrective Action Needed:

(Note items to address)

(RPC will provide written corrective action to Partner within 7 business days of monitoring visit)





By signing this form, I agree that the information recorded herein during this monitoring visit is accurate.

HACAP Staff (Print)	Signature	Date
Partner Agency Representative (Print)	Signature	Date