

Network Charter



Shared Value Statement

Shared Beliefs are the mutually agreed upon assumptions that underpin our strategies, decisions, behaviors and actions.

Our Shared Beliefs

WE BELIEVE

...no one should go hungry, ever. We believe there is enough food in America for all.

...in providing access to food AND fostering collaborative solutions with partners in and out of our Network to address hunger's root causes.

...equity is at the core of ending hunger and that when we intentionally address inequities faced by people most impacted by food insecurity, everyone facing hunger benefits.

...people facing hunger best understand the realities of food insecurity.

...the actions we take to advance our vision will be iterative, and our understanding of optimal approaches will evolve. We believe each step builds upon and honors our history.

Our Guiding Principles



- To ensure we operate according to our beliefs, we agree to act in good faith and hold each other accountable for behavior, words and actions aligned with the following principles.
- People facing hunger are at the center of all we do. We preserve the dignity of people facing hunger.
- We work to increase people facing hunger's access to nutritious and culturally preferred foods, resources and civic engagement opportunities.
- We act together as one Network to serve people facing hunger, no matter their geographic location or circumstance.
- We foster pathways for people facing hunger to engage in the movement to end hunger.
- We strive to strengthen a diverse and inclusive Network that recognizes multiple parties contribute to the work necessary to achieve our vision including partner food banks, agency partners, affiliate food banks, redistribution organizations, regional cooperatives, partner state associations and a national organization.
- We are interdependent peers and partners who benefit from each other's experiences and active participation in our Network.
- We commit to open, respectful communication.
- We cultivate trust with each other and assume positive intent.
- We listen with empathy.
- We collaborate and build community at the local, state, regional and national level.
- We share leadership and make decisions through processes that are clear, transparent and known.
- We expect constructive conflict as rigorous dialogue leads to more informed, thoughtful decision-making.
- While pursuing our unifying vision, we value adaptations and choices aligned with the needs and strengths of local communities.
- We make room for mistakes while striving to learn and continually improve.
- We take conscientious care of the resources entrusted to us including food, funds, information, community and member trust, and employee well-being and careers.

We are deeply committed to the unwavering truth that people facing hunger should be at the center of all we do. These are our promises to you as we move together towards our shared goal to end hunger.

We Will...

- Provide you exclusive access to a network of organizations that all work towards the same goal of reducing hunger in Eastern Iowa
- Pair you with a full-time Regional Partnership Coordinator to assist in capacity building and assessment, customer service, informational updates and community engagement
- Ensure you and your team are trained in food safety and civil rights
- Organize quarterly in-person and virtual networking opportunities, training, and knowledge sharing of food bank industry best practices
- Ensure safe food handling through monitor visits and compliance checks
- Give you access to an online ordering system with live inventory
- Provide convenient online ordering and scheduling
- Deliver your orders at no charge if you receive deliveries from us
- Provide you a variety of food products, including produce, protein, perishable and non-perishable items
- Grant you exclusive access to National and Local retail donations through our Feeding America Membership
- Waive all fees for fresh produce, TEFAP and donated food
- Keep nutrition as our number one priority when selecting food to provide to our partners
- Order food in bulk to ensure the lowest available price on purchased product
- Offer you convenient access to retail donations through Agency Enabled Pickups

Terms of Engagement

Positive communication and behaviors on the part of all involved are essential to our success. It is imperative that all parties embrace the core values of integrity, trust, and mutual respect. HACAP Food Reservoir will provide a defined protocol for release of significant changes, settlement of disagreements and expectations regarding ethics and civility within the partnership agreement. HACAP Food Reservoir will hold partners accountable to the terms of engagement as a requirement for membership in our network. HACAP Food Reservoir partners will commit to the following:

- We will operate in an ethical manner in all that we do.
- We will co-brand successes accomplished together.
- We will jointly and privately address any challenges which may arise in our working relationship.
- We will publicly support one another and will not publicly disparage one another.
- We will share responsibility for successes and failures and collaborate to create solutions.
- We will proudly display HACAP Food Reservoir partnership in our facilities.

Sign Here. _____

All members commit to carrying out their activities, including their relationships with one another, in a manner guided by and consistent with the Shared Beliefs and Guiding Principles.

