



WIC Language & Customs Diversity Specialists

Number of Volunteers: 1-2 individuals or 1 organization.

Location: Urban WIC, 1328 2nd Ave SE, Cedar Rapids, Iowa

Goal:

The Coordinator of Health Alliance Language & Customs Diversity Specialists is responsible for scheduling volunteers, overseeing training of volunteers, assuring that Outreach Clinic has volunteer coverage to meet the needs of the day. Urban Outreach Clinic will be held the 2nd Tuesday of the month, beginning July 11, 2019. WIC Outreach Clinic, featuring French and Swahili translators, will assist and support our WIC families. Clinic Specialist will enhance current programming by engaging clients in their own language, explaining food variation that are easier on the pallet when experiencing a food cultural change, educate families on how to WIC grocery shop, introduce new food ideas to clients. They will also develop a sense of ownership and community within the clientele. Leading clientele to go from newcomer to teacher/support and active member of their larger community.

Expectations:

- Volunteer should support HACAP’s Mission to build stronger communities by providing information and supporting families in their efforts to utilize WIC services to benefit their children and their family. Promote personal involvement in the WIC outreach effort and to assist clients to support others as they need less support themselves.
- Volunteer should be proficient in English and the language in which they are volunteering.
- Ensure confidentiality in all matters
- Must adhere to HACAP Health Alliance safety and security precautions as outlined in the volunteer pre-orientation materials.
- Volunteer must be at least 18 years of age.

Qualifications:

- Proficient communications skills in both English and the language in which volunteering services.
- Ability to work with WIC clientele and to promote their understanding, usage and comfort level in WIC services and benefits.
- Ability to interact, with clientele and staff, both seated and standing for 2 -4 hrs.
- Ability to understand and follow instructions and to work with Health Alliance staff within WIC Outreach effort.
- Ability to feel comfortable in engaging community
- Reasonable accommodations can be arranged to enable individuals with disabilities to perform the essential functions of this volunteer position, Job training provided during a mandatory one-hour volunteer training/orientation session. This session will be scheduled prior to first volunteer shift.
- Volunteer efforts will be tracked and be useable in resume building and employment efforts.